

# Online Workplace Violence Prevention Training

Courses designed to mitigate organizational risk



CENTURY SECURITY  
GROUP



The Power of Preparedness presents a comprehensive 1:1 online training course that provides the knowledge and skills to mitigate violence in the workplace and in everyday life.



## PREPAREDNESS WORKS.



### THE NEED FOR RISK MITIGATION TRAINING

- US organizations spend ~\$250B annually responding to workplace violence
- The average out-of-court settlement involving workplace violence is \$500K
- One in seven people doesn't feel safe in their workplace
- Increase in OSHA penalties and fines
- Active assailant attacks and mass shootings continue to rise



### A SUPERIOR SOLUTION FOR FRANCHISE OPERATORS

- 1:1 interactivity is superior to play-only videos, which fail to measure learning.
- 24/7 online access is superior to stand-up training, which is inconsistent and typically fails to reach your entire workforce.
- Deliver via TPOP's learning management system or integrated into any enterprise LMS.
- Short videos and quizzes maximize engagement and retention.
- Compelling and simple messaging without gore or scare tactics.
- Ideal for onboarding new hires and contractors.



### THE MOST COMPREHENSIVE COURSE OF ITS KIND

- **Behavioral Indicators:** Understanding early warning signs
- **Situational Awareness:** Creating a security mindset
- **De-Escalation Techniques:** Responding to conflict and aggression
- **Active Assailant Events:** Scenario-based Run, Hide, Fight responses
- **Response to Injury:** Managing wounds until EMS arrives
- **Interactions with the Homeless:** Using empathy to produce results



Get your people prepared. Go to [thepowerofpreparedness.com/csg](http://thepowerofpreparedness.com/csg)



## Course Imagery


### HIGHEST RISK: CHANGES IN TYPICAL BEHAVIOR



Introverted types that suddenly seem overly boisterous or aggressive



Extroverts that suddenly seem withdrawn and remote

Sense Normalcy, Danger, Challenges, and Opportunities

**SITUATIONAL AWARENESS**



"What would I do if I sense a threat?"

**HAVE A PLAN OF ACTION**

### DE-ESCALATION BEST PRACTICES

ASK FOR HIS/HER NAME	AVOID CLICHÉS	AVOID HUMOR	DON'T JUDGE
NO ABUSE	NO ARGUING	EXPLAIN LIMITS, RULES, & SOLUTIONS	NO ANALYZING
			ALLOW FOR CHOICE



A Simple Locked Door Can Save Your Life

**RESPONDING TO AN ACTIVE SHOOTER ATTACK**

## SUBJECT MATTER EXPERTS ALIGNED WITH DEFINITIVE SOURCES

Internationally-recognized risk management experts combine decades of experience with the latest threat analysis to produce essential training for every learner.



## INDUSTRY-SPECIFIC EDITIONS FOR YOUR UNIQUE CHALLENGES

- Commercial / office facilities
- Government and NGOs
- Energy sector / utilities
- Healthcare
- Manufacturing
- Warehouses
- Mass gatherings
- Schools
- Food retail
- Food service

## FULLY CUSTOMIZABLE TO YOUR REQUIREMENTS

- Choose topics based on your requirements
- Via green screen, "place" our faculty in your facilities
- Add an introductory video from your leadership
- Configure the overall course duration and delivery frequency

## TRUSTED BY CLIENTS AND PARTNERS ALIKE

